

# WELCOME TO CLO *Panama* Your Home Away From Home

## Hello, The Community Liaison Office Welcomes You To... *Panama*

For more than 30 years, the Community Liaison Office (CLO) program has provided support to U.S. government employees and family members who are assigned to American embassies and consulates abroad.

The CLO is among the first points of contact for newly assigned or arriving employees and family members, and provides pre-arrival information, orientation, and assistance with settling in at post. CLOs identify the needs of their communities and respond with effective programming, information, resources, and referrals. They serve as advocates for employees and family members, advise post management on quality of life issues, and recommend solutions and family-friendly post policies. CLO has eight areas of responsibilities below. **Click on any area to find out more.**

### WELCOMING, ORIENTATION AND DEPARTURES

Often, CLO is the first contact — and best source of information — for newcomers prior to arriving at post. CLOs organize and maintain a sponsorship program and newcomer orientations to help new arrivals adjust.

### EDUCATION

The CLO maintains relationships with schools used by post families and can provide information regarding educational options at post. Click **HERE** to find out more about schools.

### EMPLOYMENT

The CLO advocates for family member work opportunities at post and strives to support career and learning aspirations. Click **HERE** to see the latest job postings.

### CRISIS MANAGEMENT AND SECURITY

CLO plays a key role in a crisis, relaying critical information between post management and the community. With RSO, CLO organizes security briefings, personal preparedness seminars, and meetings to ensure emergency preparedness.

### EVENTS

To boost morale, CLO develops programs on traditions of the U.S. and host country, and organizes a wide variety of social, educational, and recreational activities to meet the needs of all segments of the community.

### COMMUNITY LIAISON

CLO establishes relationships with local organizations and contacts to benefit the post community. As a member of the Country Team, the Housing Board, the Emergency Action Committee, and the Employee Association, CLO is the voice of the community.

### COMMUNICATION AND OUTREACH

The CLO communicates with their community through social media and/or a newsletter, and maintains a community resource center. The CLO prepares the bi-annual CLO Activity Report, which informs FLO and other key figures in Washington about the situation at post.

### GUIDANCE AND REFERRAL

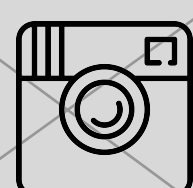
The CLO provides confidential support to community members, including in instances such as divorce, spouse or child abuse, adoption, death, and mental health concerns. CLOs refer clients to professional caregivers and other resources when needed.

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#### Community

- Events
- Whats App Group
- Recommendations

#### Travel

- Beaches
- Mountains
- Out of country
- In the city
- Quick guides
- Tours

#### Shopping

- Malls
- Grocery Stores
- Markets
- Restaurants

#### Welcome Home

- Welcome Materials
- Schools
- Housing
- Contact Info

#### Interests

- Crafting
- Sports
- Night Life
- Family
- Singles
- Food

#### About

- Contact CLO
- What is CLO
- FLO Resources



CLO Confidentiality Policy

What is said in private by any individual shall be held in strictest confidence unless there is danger to the individual, others, or to the interests of the United States Mission. By law, child abuse must be reported. According to 3 FAM 1815, any person who suspects an employee is involved in domestic violence should report this information to the Family Advocacy Officer (FAO) at post. Department of State policy requires supervisors and any responsible Department officials who become aware of an allegation of discriminatory or sexual harassment to report it to the Office of Civil Rights (S/OOCR) for action. (3 FAM 1525 and 3 FAM 1526) In no other cases will the CLO Coordinator repeat what is said by another person without permission of the individual or unless otherwise required by law.